London TDM

Quality and Productivity Improvement Training Courses

Course Venue: United Kingdom - London

Course Date: From 05 April 2026 To 09 April 2026

Course Place: London Paddington

Course Fees: 6,000 USD

Introduction

The "Introduction to Quality Management Systems" course is designed to provide participants with a comprehensive understanding of the principles and practices involved in implementing and maintaining effective quality management systems (QMS) within an organization. This 5-day course will cover fundamental concepts, frameworks, and the importance of QMS in achieving organizational excellence and customer satisfaction.

Objectives
- Understand the key components of Quality Management Systems (QMS)
- Learn about various QMS standards and frameworks
- Develop skills to implement and maintain a QMS
- Explore techniques for continuous improvement in quality management
- Identify best practices in quality management across industries

Course Outlines

Day 1: Introduction to Quality Management Systems

- Overview of Quality Management
- History and Evolution of Quality Management Systems
- Key Concepts and Terminology
- Importance and Benefits of a QMS
- Introduction to ISO 9001 and Other Standards

Day 2: Elements of a Quality Management System

- Understanding the Process Approach
- Roles and Responsibilities in a QMS
- Document Control and Record Keeping
- Risk-Based Thinking in Quality Management
- Case Studies: Successful QMS Implementations

Day 3: Implementation of Quality Management Systems

- Planning for QMS Implementation
- Setting Quality Objectives and Policy
- Developing a Quality Manual
- Training and Competence for Quality Management
- Tools and Techniques for Implementation

Day 4: Auditing and Continuous Improvement

- Introduction to Quality Audits
- Internal and External Audits
- Non-Conformance and Corrective Actions
- Continuous Improvement Tools and Techniques
- Engaging Staff in Continuous Improvement

Day 5: Best Practices and Future Trends in Quality Management

- Industry Best Practices for Quality Management
- Emerging Trends and Technologies in QMS
- Global Perspectives on Quality Management
- Integrating QMS with Other Management Systems
- Roadmap for Continuous QMS Evolution