



London TDM

# Security Management and Risk Protection Training Courses

**Course Venue:** Malaysia - Kuala Lumpur

**Course Date:** From 12 April 2026 To 16 April 2026

**Course Place:** Royale Chulan Hotel

**Course Fees:** 6,000 USD

## Introduction

This comprehensive 5-day professional course is designed to equip law enforcement personnel, event managers, and security professionals with the necessary skills and knowledge for effective crowd control and public order management. With a focus on real-world applications, participants will learn the latest techniques and strategies to ensure safety and order during public events, demonstrations, and emergencies.

## Objectives

- Understand the principles and importance of crowd control and public order management.
- Identify and apply strategies to manage large crowds effectively and safely.
- Develop skills to assess risk and make informed decisions during public gatherings.
- Learn about communication techniques for de-escalating potentially volatile situations.
- Foster collaboration with community stakeholders to enhance public safety measures.

## Course Outlines

### Day 1: Fundamentals of Crowd Control

- Introduction to crowd dynamics and psychology
- Legal and ethical considerations in crowd management
- Basic crowd control tactics and formations
- Tools and equipment used in crowd management
- Case studies on effective crowd control

### Day 2: Risk Assessment and Planning

- Identifying potential risks and threats in public events
- Step-by-step guide to conducting a risk assessment
- Developing comprehensive public order management plans
- Coordination with local authorities and emergency services
- Review of notable public incidents and lessons learned

### Day 3: Effective Communication Strategies

- Communication techniques for crowd management
- Role of social media and technology in public order
- De-escalation tactics and negotiation skills
- Engaging with the public and media effectively
- Managing misinformation and rumors during events

### Day 4: Tactical Operations and Deployment

- Advanced crowd control tactics and techniques
- Deployment strategies for different scenarios
- Use of force and its implications
- Coordination among multiple agencies and units
- Simulations and practical exercises

## **Day 5: Evaluation and Continuous Improvement**

- Monitoring and evaluating crowd control efforts
- Feedback mechanisms for continuous improvement
- Developing community partnerships for prevention
- Training and development for public order personnel
- Final assessments and course wrap-up