London TDM

Security Management and Risk Protection Training Courses

Course Venue: Malaysia - Kuala Lumpur

Course Date: From 08 February 2026 To 12 February 2026

Course Place: Royale Chullan Hotel

Course Fees: 6,000 USD

Introduction

The "Security Operations and Control Room Management" course is designed to equip security professionals with the skills and knowledge necessary to efficiently manage a control room and respond to security events. This five-day intensive program will cover essential topics, including the fundamentals of security operations, control room technology, crisis management, and the development of security protocols.

Objectives

- Understand the role and responsibilities of security operations and control room management.
- Learn best practices for managing technology and personnel in a control room environment.
- Develop skills to effectively respond to and manage security incidents.
- Gain insights into the integration of security protocols and technology.
- Establish strategies for continuous improvement in security operations.

Course Outlines

Day 1: Introduction to Security Operations

- Overview of security operations roles and responsibilities
- Introduction to key security concepts and terminology
- Understanding the security operations lifecycle
- Basic principles of threat assessment and risk management
- Case studies of successful security operations

Day 2: Control Room Technology and Infrastructure

- Introduction to control room design and layout
- Technological systems used in security operations
- Integration and management of surveillance systems
- Effective communication and information management
- Maintenance and troubleshooting of control room technology

Day 3: Personnel Management and Training

- Recruitment and training of control room staff
- Developing team coordination and communication skills
- Performance assessment and feedback mechanisms
- Leadership and management skills for operational success
- Strategies for employee retention and motivation

Day 4: Incident Response and Crisis Management

- Steps for developing an effective incident response plan
- Crisis management principles and best practices
- Utilizing technology in incident response
- Coordination with external agencies and emergency services
- Post-incident analysis and continuous improvement

Day 5: Advanced Security Strategies and Protocols

- Advanced threat detection and mitigation strategies
- Development and implementation of comprehensive security protocols
- Emerging trends in security operations
- Legal and ethical considerations in security management
- Creating a culture of security within an organization